Privacy and Cookie Policy for granelli.pl

This document sets out the conditions for processing personal data (“data”) and cookies in the Granelli.pl online service, available at Granelli.pl (the “Service”).

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§1. How to contact the data controller

The controller of personal data processed through the Service is GRANELLI Sp. z o.o., with its registered office at ul. 3 Maja 19/7, 43-300 Bielsko-Biała, Poland, entered in the Register of Entrepreneurs of the National Court Register under KRS number 0000561907, NIP PL5472154492 and REGON 361781970. It is the service provider, controller and owner of the Service. You can contact the controller by telephone at +48 664 981 000 or by email at office@granelli.pl.

§2. Legal basis for processing your data

Whenever we collect personal data, we inform you of the legal basis for its processing under Regulation (EU) 2016/679 of 27 April 2016 (GDPR). References to the following provisions mean:

- Article 6(1)(a) GDPR: processing is based on your consent;
- Article 6(1)(b) GDPR: processing is necessary to perform a contract or to take steps at your request before entering into it;
- Article 6(1)(c) GDPR: processing is necessary to comply with a legal obligation;
- Article 6(1)(f) GDPR: processing is necessary for legitimate interests.

§3. Contract conclusion and performance, claims and defence against claims

1. We may process personal data necessary to perform a contract with you. Before entering into a contract, we may also process data necessary to take steps at your request. The legal basis is Article 6(1)(b) GDPR.
2. If we provide paid services under a contract, we may process data to fulfil accounting and tax obligations under Article 6(1)(c) GDPR.
3. During and after contract performance, we process the party’s personal data to consider, pursue or defend claims. Our legitimate interest includes responding to complaints, which may also be required under civil law. The legal basis is Article 6(1)(f) GDPR.
4. We retain these data as long as necessary for the specified purposes, no later than the expiry of the limitation period for claims under applicable law.
5. You have the rights of access, rectification, erasure, restriction of processing and data portability, and the right to lodge a complaint with a supervisory authority. For processing under point 3, you may also object.

6. Providing these data is voluntary, but failure to provide them prevents us from entering into or performing a contract.

§4. Direct marketing

1. We may process your personal data for direct marketing, for example when we respond to your message with details of our offer.
2. The legal basis is Article 6(1)(f) GDPR.
3. We retain these data for the period necessary for this purpose.
4. You have the rights of access, rectification, erasure, restriction, data portability and objection, and the right to lodge a complaint with a supervisory authority.
5. Providing these data is voluntary; without them, direct marketing activities cannot be carried out.

§5. Security

We may process your personal data for direct marketing, for example when we respond to your message with details of our offer. When you access our website, we process the following data to keep the Service secure:

• the public IP address of the device sending the request;

• browser type and language;

• date and time of the request;

• number of bytes sent by the server;

• URL of the previously visited page if you arrived using a link;

• information about errors occurring while handling the request.

Our legitimate interest is to maintain server event logs and protect the Service against possible hacking attempts and other abuse. This includes identifying the IP address of a person carrying out prohibited activities in the Service, such as attempting to break security measures, publishing prohibited content or misusing our servers. The legal basis is Article 6(1)(f) GDPR. We retain these data for the period necessary for these purposes, no later than the applicable limitation period for claims. You have the rights of access, rectification, erasure, restriction and objection, and the right to lodge a complaint with a supervisory authority. Providing these data is a condition of using the Service; without them, the Service cannot be used.

§6. Rights available regardless of the legal basis

The rights below may be exercised regardless of the legal basis for processing.

Right of access

You may obtain confirmation of whether we process your personal data. If we do, you may access them and obtain information on the purposes of processing; the categories of data; the recipients or categories of recipients, especially those in third countries or international organisations; the planned retention period or criteria for determining it; your rights to rectification, erasure, restriction and objection and to lodge a complaint; the source of data not collected from you; and automated decision-making, including profiling, its rules, significance and expected consequences for you. Upon request, we will provide a copy of the personal data being processed. If the request is made electronically, we will reply electronically unless you request otherwise.

Right to rectification

You may request prompt correction of inaccurate personal data and completion of incomplete data, including by providing a supplementary statement.

Right to erasure (right to be forgotten)

You may request prompt erasure of your personal data. We must erase them without undue delay if:

• you withdraw consent and there is no other legal basis for processing;

- you successfully object to processing;
- your personal data were processed unlawfully;
- erasure is required to comply with a legal obligation;
- the data were collected in connection with offering information society services.

Right to restriction of processing

You may request restriction where:

- you contest the accuracy of data, for a period allowing us to verify it;
- processing is unlawful but you oppose erasure and request restricted use instead;
- we no longer need the data for processing, but you need them to establish, pursue or defend claims;
- you have objected to processing, pending verification of whether our legitimate grounds override yours.

Automated decisions, including profiling

You have the right not to be subject to a decision based solely on automated processing, including profiling, that produces legal effects or similarly significantly affects you. This does not apply if the decision is necessary to enter into or perform a contract with us, is authorised by EU or Polish law providing appropriate safeguards, or is based on your explicit consent.

Right to lodge a complaint

You may lodge a complaint about the processing of your personal data with the supervisory authority: President of the Personal Data Protection Office (Prezes Urzędu Ochrony Danych Osobowych), ul. Stawki 2, 00-193 Warszawa, telephone +48 22 531 03 00, fax +48 22 531 03 01, email kancelaria@uodo.gov.pl.

§7. Rights depending on the legal basis

The possibility of exercising the following rights depends on the legal basis for processing.

Withdrawal of consent

Where we process your personal data on the basis of consent, you may withdraw it at any time. Withdrawal does not affect the lawfulness of processing carried out before withdrawal.

Data portability

You may receive personal data you provided to us in a structured, commonly used, machine-readable format and transmit them to another controller without hindrance where processing is based on consent or a contract and is automated. Where technically feasible, you may ask us to transmit the data directly to another controller. This right must not adversely affect the rights and freedoms of others.

Right to object

Where processing is based on Article 6(1)(f) GDPR, you may object on grounds relating to your particular situation. We will then cease processing unless we demonstrate compelling legitimate grounds overriding your interests, rights and freedoms, or grounds for the establishment, pursuit or defence of claims. If you object to processing for direct marketing, we will cease processing for that purpose.

§8. Cookies

The Service website uses cookies: small text files sent to and stored on your device (such as a computer, tablet or smartphone) when you visit the Service. The browser sends this information back on later visits. The website uses only its own essential cookies, which allow the website and its features to operate. The Service cannot be used without storing them. Consent is not required for essential cookies.

§9. Cache

When you use the website, your device's cache may be used automatically. Local storage may retain data between visits. Its purpose is to speed up use of the Service by avoiding repeated downloads of the same data and reducing network traffic. The cache may also store data such as a login password.

§10. Changes to this Policy

1. The Privacy and Cookie Policy takes effect on the date it is published on the Service website.
2. Changes are made by publishing a new version on the Service website.
3. Information about changes is published on the Service website no later than three days before the new version takes effect.